

# SNAPSHOT BUSINESS PLAN 2015-16

## Expand access to justice

Invest an **extra \$14M** (one-off, tied and discretionary funds) in:

### Victoria Legal Aid

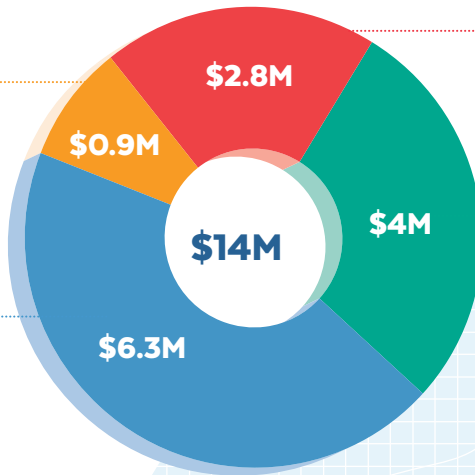
#### One-off expenditure

Implement the family law services review, review child protection, begin means test review, implement complaints management system, invest in regional planning and demand analysis.

### Victoria Legal Aid

#### Ongoing expenditure

Enhance family violence services, establish Independent Mental Health Advocacy service, expand Legal Help, meet enterprise agreement payments and annual rental increases.



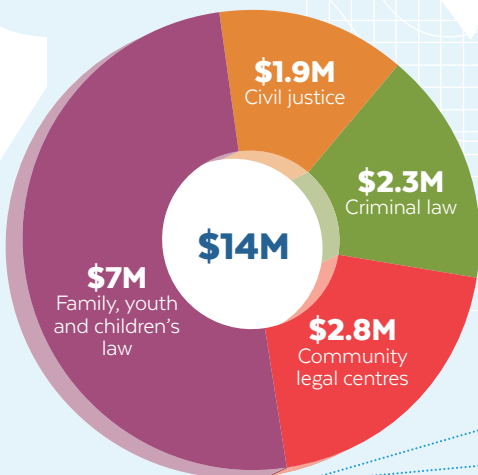
### Community legal centres

Extra family violence legal services, innovation and transformation fund grants, indexation of existing grants, and ongoing wage supplementation.

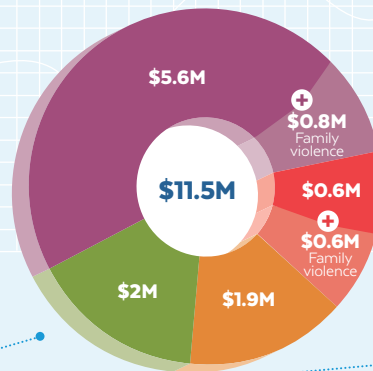
### Private practitioners

Extra criminal law and family law services to meet demand, more duty lawyer services provided by the Bar and private practitioner fee increases.

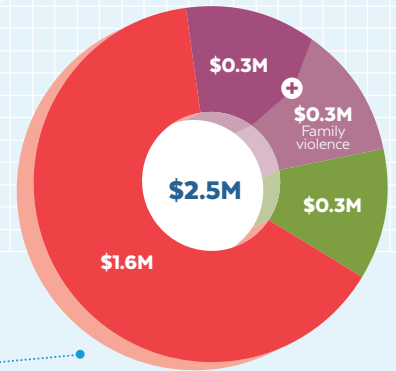
### By program:



### Ongoing spending



### One-off spending



● Family, youth and children's law ● Community legal centres ● Criminal law ● Civil justice

**Continue to deliver high quality service**  
introduce new standards for conduct of major criminal trials and complete panels project



## Timely intervention

Act on  
Family Law Review



Identify  
improvements  
to child protection  
and youth crime  
services

## Match services to client needs

Enhance our **duty lawyer services** for family violence

Build **Legal Help** as main entry point for legal assistance

Support clients with **mental illness** through non-legal advocacy



Improve **staff awareness of safety issues** for women and children

Provide **better services** for Aboriginal and Torres Strait Islanders clients

## Maximise benefits by working with others

Promote **innovation and accountability** in CLC sector

“ **Advocate** for community corrections orders and investment in support services for offenders and fix postcode injustice ”

Review means test to modernise, **simplify, make fairer and expand eligibility**

## Working together better

Work with research institutions – **more innovative client services, more evaluation,** open up our client data

Offer staff

**more flexibility through technology**

Improve staff **engagement and wellbeing**

**Increase transparency** with regular performance reports

Improve **experience** for people applying for grants of legal assistance